

BUKIT BATOK DRIVING CENTRE LTD

FIXED GROUP INSTRUCTORS SCHEME
(FIXED GROUP SCHEME & FIXED INSTRUCTOR SCHEME)

APPLICATION FORM

I, the undersigned member, wish to book my practical lessons under the booking chart of a **FIXED GROUP INSTRUCTORS SCHEME** as stated herein for my entire course with the driving centre. I agree to accept the following rules and regulations in addition to **item 6 (Fixed Group and Fixed Instructors Schemes)** in the **Terms and Conditions of Learner Course Agreement** as well as any additions/amendments from time to time.

1. **Fixed Group surcharge of \$3.27 and Fixed Instructor surcharge of \$5.45 (inclusive of GST)** per session in addition to the training fees, shall be deducted upfront upon booking confirmation.
2. I am aware and agree to accept any instructor and vehicle that is assigned to me in the event that the system is unable to allocate any preferred Fixed Group Instructors and/or Fixed Instructors in the specified session due to whatever reason.
3. I am aware that I am unable to fix the Team Leader for my practical lessons.
4. I am aware and agree to accept any instructor and any model of vehicle that is assigned to me during warming-up session and on practical test day.
5. I am aware and agree that there may be changes to the Fixed Instructor Scheme & Fixed Group Scheme Surcharges from time to time and priority shall be given to customers paying higher surcharge.
6. I am aware that I have to **cancel my existing bookings** (if any) and **rebook my practical lessons** under the new GROUP's booking chart.
7. I understand that I have to be re-assessed/reviewed on my practical lessons attended under the new group instructors or appointed assessors.
8. In the event of terminating/changing my current Fixed Group Scheme, an administrative fee of \$21.80 (inclusive of GST) shall be imposed.
9. The Fixed Group I have selected: G _____

Name: _____ NRIC no./FIN: _____

_____ I agree to abide by the Terms and Conditions.

_____ Date

_____ Atended by

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APPLICATION FORM (CUSTOMER'S COPY)

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6. FIXED GROUP AND FIXED INSTRUCTORS SCHEMES

(This Clause 6 and part therein will not apply to Learners and person enrolled in P3, P3A and motorcycle courses)

- 6.1. Any Learner applying under Fixed Group Scheme (with surcharge) and/or Fixed Instructors agrees to book for practical lessons under the booking chart of the said scheme – for the entire duration of the course. The Centre will assign any instructor from this Fixed Group to the Learner on a lesson by lesson basis.
- 6.2. A Fixed Surcharge will be imposed upon booking confirmation. The fixed surcharge will only be refunded or credited to the Learner's Deposit Account at the end of the session, if none of his preferred Fixed Group Instructors and/or Fixed Instructors is allocated. The refund will be made once the system is updated.
- 6.3. Learner is aware that he needs to schedule and book the practical sessions well in advance to avoid disappointment in not getting his preferred training slots.
- 6.4. Should the system is unable to allocate any preferred Fixed Group Instructors and/or Fixed Instructors in the specified session due to whatever reason, Learner is willing and agrees to accept any instructor and vehicle that is assigned to him instead.
- 6.5. Learner is aware that in last minute bookings the system will not allocate any one of his preferred Fixed Group Instructors and vehicles to him.
- 6.6. Learner agrees to accept any instructor and any model of vehicle assigned to him for warm up session and on practical test day.
- 6.7. The Centre has the right to replace or appoint another instructor(s) to Learner's preferred Fixed Group Instructors. The preferred Fixed Group Instructors' surcharge will still be payable.
- 6.8. In the event of a termination or change in the current preferred Fixed Group Instructors, for any reason whatsoever, an administrative fee will be payable by the Learner. In which event Learner also agrees to cancel all the existing bookings (if any) and re-book the practical lessons under the new Group's booking chart, including the re-assessment lesson(s) on the training progress, and lessons will then commence according to the new training status as assessed by the New Fixed Group Instructors.
- 6.9. Learner is required to change his preferred Fixed Group Instructors if his preferred Fixed Group Instructors no longer exists due to unforeseen circumstances.

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