

BUKIT BATOK DRIVING CENTRE LTD
FIXED GROUP INSTRUCTORS SCHEME
(FIXED GROUP SCHEME & FIXED INSTRUCTOR SCHEME)
APPLICATION FORM

I, the undersigned member, wish to book my practical lessons under the booking chart of a **FIXED GROUP INSTRUCTORS SCHEME** as stated herein for my entire course with the driving centre. I agree to accept the following rules and regulations in addition to **item 6 (Fixed Group and Fixed Instructors Schemes)** in the **Terms and Conditions of Learner Course Agreement as well as any additions/amendments from time to time.**

1. **Fixed Group surcharge of \$3.27** and **Fixed Instructor surcharge of \$5.45** (inclusive of GST) per session in addition to the training fees, shall be deducted upfront upon booking confirmation.
2. I am aware and agree to accept any instructor and vehicle that is assigned to me in the event that the system is unable to allocate any preferred Fixed Group Instructors and/or Fixed Instructors in the specified session due to whatever reason.
3. I am aware that I am unable to fix the Team Leader for my practical lessons.
4. I am aware and agree to accept any instructor and any model of vehicle that is assigned to me during warming-up session and on practical test day.
5. I am aware and agree that there may be changes to the Fixed Instructor Scheme & Fixed Group Scheme Surcharges from time to time and priority shall be given to customers paying higher surcharge.
6. I am aware that I have to **cancel my existing bookings** (if any) and **rebook my practical lessons** under the new GROUP's booking chart.
7. I understand that I have to be re-assessed/reviewed on my practical lessons attended under the new group instructors or appointed assessors.
8. In the event of terminating/changing my current Fixed Group Scheme, an administrative fee of \$21.80 (inclusive of GST) shall be imposed.
9. The Fixed Group I have selected: G _____

Name: _____ NRIC no./FIN: _____

I agree to abide by the Terms and Conditions.

Date

Attended by

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(FIXED GROUP SCHEME & FIXED INSTRUCTOR SCHEME)
APPLICATION FORM (CUSTOMER'S COPY)

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Date

Attended by

10. FIXED GROUP AND FIXED INSTRUCTORS SCHEMES

(This Clause 10 is only applicable to Learners who signed up for Fixed Group and/or Fixed Instructor Schemes)

- 10.1. Any Learner applying under Fixed Group Scheme (with surcharge) and/or Fixed Instructors Scheme agrees to book for practical lessons under the booking chart of the said scheme – for the entire duration of the course. The Centre will assign any instructor from this Fixed Group to the Learner on a lesson-by-lesson basis.
- 10.2. A Fixed Surcharge will be imposed upon booking confirmation. The fixed surcharge will only be refunded or credited to the Learner's Membership Account at the end of the session, if none of the Learner's preferred Fixed Group Instructors and/or Fixed Instructors is allocated. The refund will be made once the system is updated.
- 10.3. The Learner is aware that he needs to schedule and book the practical sessions well in advance to avoid disappointment in not getting his preferred training slots.
- 10.4. Should the system be unable to allocate any preferred Fixed Group Instructors and/or Fixed Instructors in the specified session due to whatever reason, the Learner is willing and agrees to accept any instructor and vehicle that is assigned to the Learner instead.
- 10.5. The Learner is aware that the Centre is unable to guarantee that the Learner will be allocated the Learner's preferred Fixed Group Instructors and/or vehicles due to operational reasons.
- 10.6. The Learner agrees to accept any instructor and any model of vehicle assigned to him for warm up session and on practical test day.
- 10.7. The Centre has the right to replace or appoint another instructor(s) to the Learner's preferred Fixed Group Instructors at its sole discretion, without prior notice. The preferred Fixed Group Instructors' surcharge will still be payable in such event.
- 10.8. In the event of a termination or change in the current preferred Fixed Group Instructors, for any reason whatsoever, an administrative fee will be payable by the Learner. In which event the Learner also agrees to cancel all the existing bookings (if any) and re-book the practical lessons under the new Fixed Group's booking chart, including the re-assessment lesson(s) on the training progress, lessons will then commence according to the new training status as assessed by the New Fixed Group Instructors.
- 10.9. The Learner is required to change his preferred Fixed Group Instructors if his preferred Fixed Group Instructors no longer exists due to unforeseen circumstances.

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